

Creating a TeamUp Family

At CrossFit Colchester Kids, we utilize a payment system called Team Up to maintain membership information and process payments for all of our clients.

It is possible to create a parent account to manage the accounts of multiple family members with a central payment source if that is your situation. Or, you can manage a single account for your child. Either way, we ask that you endeavour to keep current email and phone contact information on file so we can contact you when necessary.

Our system allows you to access your account at any time via your profile after you log in, to update contact or payment information.

If you have any trouble navigating the Team Up site, please do not hesitate to ask for assistance.

Memberships can be purchased through **TeamUp** on behalf of the child. You as the parent or guardian **MUST HAVE** a TeamUp account to be able to do this; follow the instructions below to get started:

- Once you have your own TeamUp account, log yourself in and go to the 'MY ACCOUNT' tab along the top and in here create a 'Family Manager' on this account.
- You can then 'Add a Managed Account' for all family members.
- You can have multiple children under one 'Family Manager's' TeamUp account.
- You can have 2 'family managers' – allowing your spouse or partner to also help you manage the children's accounts.
- You can have your own TeamUp account registered to normal CrossFit Colchester and then buy memberships to other businesses (in this example CrossFit Colchester Kids) via this one account if you have the family members and manager set up.